



PRICING MATRIX.

This matrix from Mercedes-Benz Financial Services (MBFS) is an indicative guide. While a Mercedes-Benz Showroom can provide an estimated cost, final charges are subject to a professional inspection by a trained technician at our defleet centre, once the vehicle has been returned.

Want to know what to expect when you return your vehicle? View our [Vehicle Return Standards](#).

Branding

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Vehicle signage/ Company logo stickers	Minor (1-4 panels)	Remove	Per vehicle	£35
	Major (5-8 panels)	Remove	Per vehicle	£65
	Major (9+ panels)	Remove	Per vehicle	£140
	Full wrap	Remove	Per vehicle	£500

Bumpers (Front & Rear)

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Bumpers	Scratched	Local repaint	Per bumper	£210
Bumper	Dented	Repair & repaint	Per bumper	£260 - £310 (Depending on extent of damage.)
Bumper	Excessive damage	Replace	Per bumper	Price can vary. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.

Glass

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Front screen	Cracked/shattered/scratched	Replace	Per screen	Price can vary. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.
Rear screen	Cracked/shattered/scratched	Replace	Per screen	
Door glass	Shattered/scratched	Replace	Per glass	
Mirror glass	Cracked/shattered	Replace	Per glass	
Lamps (head, rear, fog etc)	Headlight cover with holes/cracked or \ broken lens	Replace	Per item	

Body & Paint

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Panel (bonnet, bootlid, doors, roof, sills, wings)	Dented	Cold metal repair	Per panel	£35
	Dented	Repair & repaint	Per panel	£210
	Scratched	Flat & Polish	Per panel	£16.50 - £45
	Scratched	Repaint	Per panel	£260
	Excessive damage	Replace	Per panel	Price can vary. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.
	Not clean	Wash	Full exterior	£10

Mirrors

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Mirror cover	Scratched	Repaint	Per cover	£70
	Excessive damage	Replace	Per cover	Price can vary. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.

Interior trim

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Interior trim (carpet, dashboard, door trim, seats etc.)	Hole/torn	Specialist repair	Per item	£50.40
	Burn up to 10mm	Specialist repair	Per item	£50.40
	Not clean	Specialist repair	Full interior	£48

Wheels & Tyres

*Prices can vary per model and dependent on front or rear tyre placement. Find the list of premium brands in the glossary below.

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Alloy wheel	Excessive damage	Replace	Per wheel	Price can vary. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.
	Scratched	Refurbish	Per wheel	£135
Tyres	Excessively worn	Replace with premium brand tyre*.	Per tyre	Price can vary*. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.
	Excessive damage to sidewall or tread	Replace with premium brand tyre*.	Per tyre	
	Incorrect size/specification	Replace with premium brand tyre*.	Per tyre	
Spare tyre	Missing	Replace with premium brand tyre*.	Per tyre	Prices can vary. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.
Tyre repair compressor	Used/missing	Replace	Per vehicle	£130
Tyre repair sealant	Used/missing	Replace	Per vehicle	£60
Tyre repair kit (compressor & sealant)	Missing	Replace	Per vehicle	£190

Replacement vehicle parts

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Replacement items are based on Mercedes-Benz approved parts pricing		Replace	Per item	Price can vary. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.

Keys

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Spare key	Missing	Replace	Per vehicle	£335 - £360 (Depending on vehicle model.)
Key blade	Missing	Replace	Per key	£38
Alloy wheel key	Missing	Replace	Per vehicle	£67.50

Removable items

Vehicle Item	Condition	Repair Method	Cost Applies	Estimated cost to you
Removable items (load cover, headrests, sat nav discs, etc)	Missing	Replace	Per item	Price can vary. A Mercedes-Benz Showroom to advise, or cost will be confirmed after vehicle is returned and inspected by MBFS.
EV cables	Missing	Replace	Per item	£235

Glossary

Vehicle Return Standards	Guidelines explaining what we look for when you return your vehicle.
Cold metal repairs	Dents which are removed by pushing or pulling the metal without repainting the panel.
Flat & polish	A specialist process to remove surface scratches without repainting the panel.
Local repaint	When our specialists repaint only part of a panel. This is only possible with certain colours.
Excessive damage	Damage which is too severe to be repaired.
Replace	This cost is calculated based on several factors, including labour for removing the part, the average price of the part across the model range, refitting, and repainting (if required).
Specialist repair	A targeted repair that is more cost-effective than a full replacement or complete repair. For example, repairing a windscreen rather than replacing it.
Refurbish	A cost-effective repair chosen instead of replacement. For example, repairing alloy wheels rather than replacing them.
Gouge	Deep scratches which need to be filled before they're repainted.
Poor previous repairs	Existing repairs made to the panels, glass or trim that do not meet the required standard.
Premium tyre brands	Bridgestone, Continental, Dunlop, Goodyear, Pirelli, Michelin, Hankook, Avon, Firestone, Uniroyal Vredestein, Yokohama.
Incorrect tyre specification	Front or rear tyres on the same axle not matching in brand, size or speed rating.
Replacement vehicle parts	Large items such as doors, windscreens, carpets and smaller items such as badges.

More help and information.

See our [FAQs](#) for more information, including guidance on tyre condition when returning your vehicle and what to do if you're unhappy with your inspection or charges.
